Guidelines

- Please allow enough time in your schedule to have a pleasant visit. Two hours is generally recommended for a one-hour tour, which will allow for traffic delays, passenger unloading and loading, visits to the restrooms, and after-tour exploration of our gift and garden shop or casual discussions with your tour guide(s).
- We encourage you to bring water. Picnic tables are available in the gardens for lunch or snack breaks. If you are planning on a break during the tour, please allow extra time and inform the tour guide before the tour begins. A limited selection of snacks is available for sale at our gift shop.
- Please do not touch, chase, or feed any of the animals you see in the garden. When you feed Arboretum animals you are giving them the wildlife equivalent of junk food. Rather than eating a variety of natural foods, they become dependent on processed foods that are not a part of their natural diet.
- Stay on paths at all times.
- Removal of plant materials (leaves, flowers, pods, etc.), feathers, animals, etc. is prohibited.

Additional Guidelines for Tours with Children

Please introduce the following expectations regarding conduct and behavior at the Arboretum to ensure that the visit is fun and runs smoothly:

- Arrange for chaperones to accompany class. The Arboretum requires one adult chaperone for every eight students. Students must remain with adults at all times.
- Adult chaperones need to be active supervisors and are responsible for the behavior of their children. The tour guide needs to focus on giving a tour for all to enjoy.
- Proper garden behavior is very important. Students must stay on the paths, trails, and roads to avoid damaging plants. Please do not allow students to climb trees, rocks or other structures. Chaperones will be held accountable for students’ behavior.
- Children should stay on the path to avoid damaging plants, and minimize the risk of getting poison oak or tick bites.
- Unsupervised or disorderly groups or individuals will be asked to leave the grounds.
- Please see that children wear weather-appropriate clothing and closed-toe walking shoes.
- We request that all cell phones be on “vibrate” and should be used by chaperones only in case of emergencies or coordination with the lead teacher. At all times the chaperone’s attention should be on students.
- Please encourage students to enjoy the Arboretum and leave it as they found it.